Social Determinants of Health Legal Series – Housing

Objective

- Welcome and Introductions
- Complete poll on HOPWA, Housing and Legal Services
- HOPWA and homeless prevention presented by Kim Naeseth
- Q&A session
- Closing the final installment of the Social Determinants of Health Legal Series

Welcome and Introductions



Social Determinants of Health Team



Rodderick Sheppard
Pronouns (He/Him/His)
Manager, Prevention
rsheppard@nastad.org

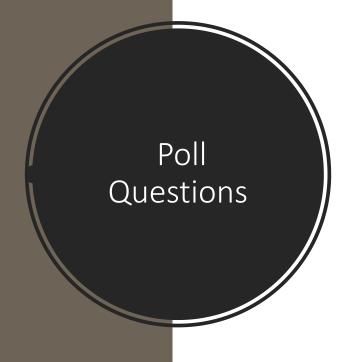


Kristina Santana, MPH
Pronouns (She/Her/Ella)
Senior Manager, Prevention
ksantana@nastad.org



Matty Helton
Pronouns (They/Them)
Senior Associate, Prevention
mhelton@nastad.org

For more information regarding Social Determinants of Health programming at NASTAD please feel free to contact us.





- Go www.ahaslides.com
- Enter code: YJXQ2



HOPWA and Homeless Prevention

Kim Naeseth

November 16, 2022

Agenda

HOPWA Overview

STRMU Overview

PHP Overview

TBRA Overview

Best Practices

Resources

HOPWA Overview

Statutory Purpose and Federal Response/Program Origin

"To provide states & localities with resources & incentives to devise long-term comprehensive strategies for meeting the housing needs of persons with acquired immunodeficiency syndrome & families of such persons...." (AIDS Housing Opportunity Act of 1990 - 42 U.S.C. 12901

- Established by the AIDS Housing Opportunity Act of 1990 (42 U.S.C. 12901)
- HOPWA regulations finalized in 1992 (24CFR Part 574)
- Administered by the HUD Office of Community Planning & Development, Office of HIV/AIDS Housing
- Monitored by HUD State & Local Field Offices

Housing and Health Outcomes

- The connection between Housing and Health has been a major research focus in the HIV care field for many years.
- Research shows that as many as **70%** of all PLWHA experience homelessness or housing instability in their lifetime.

PLWHA who are homeless are *less likely* to

- Report good or excellent health
- Take HIV medication
- Adhere
- Have CD4 > 200
- Have undetectable viral load

What is HOPWA Rental Assistance?

- A program that works should:
- Give housing options that fit your community's need
- Have a deliberate design...not just filling voucher slots
- Be administered by HUD's rules
- Operate in a clear and effective manner

Community Need



HIV/AIDS Housing Needs



HIV/AIDS Housing Needs

- •Use your data. Use your knowledge.
- Important issues to consider:
 - Housing Cost Burden
 - Affordability Gap
 - Availability & accessibility of affordable units
 - Average client household income
 - Geography

Set Your HOPWA Housing Priorities

Housing



TBRA and Master Leasing



Emergency Shelter and Short-term Housing.



Facility-Based PSH



STRMU

Services

Housing Case Management



Employment Programs



Legal Assistance



Permanent Housing Placement/Resource ID



Eligible HOPWA Activities

24 CFR 574.300(b)

- Direct Housing Assistance
- Supportive Services
- Resource Identification
- Housing Information Services
- Administrative Expenses
- Technical Assistance

Direct Housing Assistance

1. Facility-based
Housing Development,
Acquisition, Rehab,
Conversion and/or
Leasing

2. Facility-Based Housing Operations' Costs (incl. PBRA)

3. Tenant-Based Rental Assistance (TBRA)

4. Short-Term
Supported Housing
(Emergency Shelter)

5. Short-Term Rent, Mortgage & Utility (STRMU) Assistance

6. Permanent Housing Placement

Short-Term Rent, Mortgage, and Utility (STRMU) Payments

Short-Term Rent, Mortgage, & Utility Assistance (STRMU)

- Time-limited, needs-based housing & utility assistance designed to prevent homelessness & increase housing stability
 - Assistance is provided to help homeowners & renters remain in their current place of residence
 - Designed as a short-term intervention. Other types of assistance (rental assistance or residency in community facility) should be used for clients with ongoing needs

STRMU Overview

- HOPWA STRMU is designed to prevent the homelessness of low-income persons with HIV/AIDS.
- STRMU assistance is short-term and is limited to 21 weeks in a 52week period
 - CARES Act funds permitted up to 24 months
 - Charlotte has not applied for the Waiver through March 2023 that permits HOPWA funds up to 52 weeks
 - The goal is that recipients will be stabilized through the STRMU assistance and able to remain in their current dwelling.
- STRMU payments cannot be made if other federal, state, or local resources are paying for housing

STRMU Overview

- STRMU can temporarily cover a set amount up to 100% of an overdue and ongoing rent, mortgage, or utility payment.
- STRMU must be accompanied by a housing stability plan to assist the household with remaining stable after receiving assistance.

Additional STRMU Provisions

- Assistance must be paid to a third party (i.e. mortgage, landlord, utility company); No cash payments may be made.
- Amount of assistance may vary depending on funds available, tenant needs, and program guidelines. (Caps may be applied by the grantee based on community needs and funds available.)

Mobile Homes and Trailers

Can be assisted under STRMU in limited circumstances:

- Must be attached to earth, connected to permanent utilities, & compliant with local guidelines for mobile homes
- Mobile homes/trailers with wheels and capable of relocating are considered personal property by HUD and not eligible

STRMU Policies and Procedures

- Eligibility Income level, financial circumstances, etc.
- Documentation required (proof of occupancy, etc.)
- Program caps and limitations
- Policy on client contribution (not required, but should be addressed in P and P)

STRMU Policies and Procedures

- Housing stability plan defined
 - Form/format of plan
 - Who is responsible for follow-up tasks
 - Client expectations for following plan
- Assistance calculation methods
 - Determining the start of 52 weeks
 - Methods and sample calculations can be found in the STRMU Guide:

https://www.hudexchange.info/resource/4843/hopwa-short-term-rent-mortgage-and-utility-assistance/

STRMU Monitoring

Key Monitoring Elements:

- Client eligibility
- Eligibility of expenses
- Documentation of need
- Time limits on assistance
- Housing needs assessments and plans

Documenting Need

- Late or default notice is not required, but can be one form of documentation
- Possible documentation: monthly bills, income, assessment of need by CM after review of financial forecast, budget, employment, or HIV/AIDS health-related condition.

Not Covered by STRMU

- First month's rent or security deposit
 - HOPWA Permanent Housing Placement (PHP) may be used for these
- Personal items (grooming, clothing, home and personal furnishings, care for pets)
- Vehicle maintenance and repairs
- Financial assistance/consumer credit or entertainment activities
- Phone services (basic phone service and long distance in rural areas may be covered as <u>supportive service</u> when needed to access necessary services)

Permanent Housing Placement (PHP)

Permanent Housing Placement

- Provides assistance to households moving into permanent housing
- Application fees charged by landlords or management companies
- Credit check expenses required by landlords or management companies
- One-time utility connection fees paid directly to the utility company
- Security deposits required for lease approval and occupancy
 - Cannot exceed two month's rent total
- First/last month's rent for households <u>not</u> receiving other federal, state, or local housing assistance such as HOPWA TBRA or Section 8
- Rent or utility arrears when past rent debt is documented as a barrier to obtaining permanent housing or establishing utility services in a new unit
- Mediation services related to tenant and/or landlord issues that may arise during the leasing-up process
- An initial payment for Rental Insurance is allowable under PHP, including payment for the first month of coverage or payment for multiple months that are covered by the first payment
 - Housing costs cannot exceed 2 months of rent value
 - May be used for subsidized housing

Supportive Services

Supportive Services

- Promote housing stability, reduce homelessness risk
 - Eligibility Assessment & Housing Resources
 - Case Management/Housing Case Management
 - Drug, Alcohol & Mental Health Treatment & Counseling
 - Day Care
 - Personal Assistance
 - Nutritional Services
 - Intensive Care (when required)
 - Assistance in Other Federal/State/Local Benefits & Services
 - Transporation
 - Limited Healthcare Costs (Under HUD Guidance)

Tenant-based Rental Assistance (TBRA)

Overview of TBRA

Defining TBRA:

- Subsidy for the tenant to secure affordable unit in the private rental housing market
 - Housing unit chosen by the tenant, within program guidelines
- An ongoing monthly subsidy pays the difference between total rent and the tenant's contribution
- Permanent housing

TBRA Process Steps- Example

Consumer Application and Assessment

Application Reviewed by Sponsor

- ✓ Eligibility Based on Income/HIV Status
- ✓ Eligibility Based on Special Program Focus, if applicable, i.e., Program Targets Chronically Homeless

Tenant Selection

- ✓ Based on Tenant Selection Plan
- ✓ Or, Placement on Waiting List

Client Housing Search

Clients Given Information on:

- ✓ Occupancy Standards Limits on Unit Size
- ✓ Habitability Checklist
- ✓ Limits on Rental/Utility Amounts
- ✓ Other Program Guidelines

Move-In Procedures-Example

- ✓ Initial Client Screening of Unit
- ✓ Client Application to Landlord to Rent Unit
- ✓ Review of <u>Unsigned</u> Lease by Program Staff
- ✓ Confirm Rent Reasonableness.
- ✓ Confirm Occupancy Standards
- ✓ Review for Housing Quality Standards
- ✓ Signing of Landlord Participation Agreement and Receipt of IRS W-9 Form
- ✓ Move-In Authorization Given to Client
- ✓ Lease Signed by Client
- ✓ Final Calculation of Client Rent, Subsidy Amount
- ✓ Account Setup
- ✓ Authorization of Move-In Costs If Applicable

Confidentiality: No-Name Letterhead and Other Safeguards

TBRA: Operations and Policies and Procedures

Rental Assistance Policies/Procedures

Basic written policies/procedures for a rental assistance program may include:

- Program Eligibility
- Tenant Selection/Occupancy Standards
- Client Participation Agreement
- Grievance Procedures
- Housing Search Process
- Move-In Procedures
- Emergency Procedures
- Termination of Assistance and Eviction
- Surviving Family Members
- Shared Housing
- Referral and Wait List Management

Working with Landlords

- Engagement:
 - Learn about the existing units in your service area.
 - Contact the landlords and property managers and introduce yourselves/your agency.
 - Do additional proactive outreach (landlord associations, newspapers, knocking on doors)
 - Be patient & persistent
 - Recognize that they are business owners and that renting housing is their livelihood
 - Focus on how you can be helpful and respond to their needs
 - Know fair housing law

Working with Landlords

- Understand landlord priorities:
 - Rent payments
 - Apartment maintenance
 - Peaceful community
 - Keeping units filled
 - Assistance with problem tenants
- Provide appropriate program education (while maintaining confidentiality):
 - Available services
 - Knowledge of tenancy expectations
 - Positive experiences with other landlords

Best Practices

- Housing First
- Harm Reduction
- Client Centered Care
- Trauma Informed Care
- Motivational Interviewing

Resources

HOPWA Resources

HOPWA Statute (42 U.S.C. 12901) & Regulations (24 CFR 574)

https://www.hudexchange.info/programs/hopwa/hopwa-law-regulations-and-notices/

HOPWA Rental Assistance Guidebook

https://www.hudexchange.info/resource/2818/hopwa-rental-assistance-guidebook/

HOPWA Financial Management Guide and Training

https://www.hudexchange.info/trainings/courses/hud-hopwa-financial-management-online-training/

HOPWA Grantee Oversight Guide

https://www.hudexchange.info/resource/1003/hopwa-grantee-oversight-resource-guide/

HOPWA Confidentiality Guide

https://www.hudexchange.info/programs/hopwa/guides/

HOPWA Resources

HOPWA Confidentiality Guide

https://files.hudexchange.info/resources/documents/HOPWA-Confidentiality-User-Guide.pdf

HOPWA Short-term Rent, Mortgage and Utility(STRMU) Guide

https://www.hudexchange.info/resource/4843/hopwa-short-term-rent-mortgage-and-utility-assistance/

HOPWA Consolidated Annual Performance & Evaluation Report (CAPER) Form https://www.hudexchange.info/resource/1011/hopwa-caper-form-hud-40110-d/

HOPWA Frequently Asked Questions

https://www.hud.gov/program_offices/comm_planning/hopwa/faqs

HOPWA Ask-A-Question

https://www.hudexchange.info/get-assistance/my-question/

Program Guidance and Training Resources https://www.hudexchange.info/get-assistance/

Other Resources

Housing First

https://endhomelessness.org/resource/housing-first/

Harm Reduction

https://harmreduction.org/about-us/principles-of-harm-reduction/

Motivational Interviewing

https://case.edu/socialwork/centerforebp/practices/motivational-interviewing/motivational-interviewing-resources

Trauma Informed Care

https://socialwork.buffalo.edu/social-research/institutes-centers/institute-on-trauma-and-trauma-informed-care/what-is-trauma-informed-care.html

Other Resources

Trauma Informed Care

https://socialwork.buffalo.edu/social-research/institutes-centers/institute-on-trauma-and-trauma-informed-care/what-is-trauma-informed-care.html

Q & A





Upcoming from the Social Determinants of Health Legal Series

Date: Youth and Adolescence – Date January 2023

